Security and privacy

SAMENPARAAT · VOOR GEMEENTEN

Data and purpose

The resident check processes postcode digits, household composition, answers, score and an optional age group. An optional email address for saving or reminders is used separately from answers. SamenParaat uses the data to show the resident a personal list and the municipality aggregated insights.

What the municipality sees

- Totals and percentages only, never individual answers.
- No breakdown for groups below 20 unique households.
- Additional suppression where a hidden group could be inferred from totals.
- Repeat measurements do not count as extra households for the privacy threshold.

Technical principles

- Hosting and database storage within the European Union.
- No tracking cookies or external font requests.
- IP addresses are not stored; only an irreversible hash is used for abuse rate limiting.
- Portal access uses a one-time login link; SamenParaat stores no password.
- Roles and server routes restrict access to municipal features.

Limitations and responsibility

Results describe participating households and are not automatically representative of all residents. The municipality remains responsible for QR-code distribution and for conclusions drawn from the results. Before the municipality invites residents, we conclude a data processing agreement together; it can also be based on the municipality's own model. The terms and conditions are available on request.

Certification

This overview is a factual product summary, not an independent penetration test or formal certification. No WCAG, ISO 27001 or other certification is claimed.